

How to register / make a new profile?

1. Open the festival page <https://cinesquare.net/onlinefestivals#/kinoistra>
2. and click on **SIGN IN**
3. Click on **REGISTER**, fill all the necessary empty fields, and click **REGISTER**.
Note: Please use only numbers and letters a-z (uppercase and lowercase) for your username and password.
4. Please check your email (including spam mails) you will receive a link where you can activate your account.
5. After activating the account you can log in into the festival page / cinesquare.net

How to reset your password?

1. Open the festival page and click on **SIGN IN**
2. Click on **RESET PASSWORD**, fill all the necessary empty fields, and click **RESET PASSWORD**.
3. Please check your email (including spam mails) you will receive a new temporary generated password. You can use it to log in and change it to new one.
4. After you are logged into the festival page with the temporary password, click on **MY ACCOUNT** and you can insert your new password here.

How to watch a film on the festival page?

1. Log in into the festival page
2. Go to Program, find your movie and click on the **BUY A TICKET BOUTON**, choose to pay with credit card, insert the necessary information. You will receive a mail for confirmation, successful transaction. After that, the film will start on the platform.

Are the films available outside Slovenia and Croatia?

-No, all the films can be watched only in Slovenia and Croatia. In all other countries will be showing the following message: "Not available in your country". Except in Italy where only the short animated films by Corti A Ponte are available.

From which devices I can watch the movies?

You can watch movies from: PC, laptop, tablet, TV with Android Box or mobile device via Web and Mobile Browser. Supported versions of the browsers include Google Chrome 60+, Firefox 40+, Safari 5+ as well as Android and iOS versions of the browsers. You can also watch movies from Chromecast.

How do I connect my phone or laptop to watch movies on TV?

You can easily do it via WiFi and simply cast the screen to your TV. If your TV is not smart, you can connect your device via HDMI cable and enjoy watching movies on a larger screen.

How to turn on a subtitle?

When the movie starts, you will see the option to activate any of the available subtitles on the right side of the player on the CC button. By simply clicking on the desired subtitle, it will be activated.